



ProviderFiles

Connecting, managing, and reporting for
your care network



ABOUT PROVIDERFILES

Providerfiles lets you track all your EAP referrals online in a secure, encrypted environment. Only you and your EAP have access to the client information.

No more paper forms - Providerfiles allows you to manage your users' care end-to-end online. User sessions can be authorized online, and additional session requests can be made anytime.

GET IN TOUCH

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KEY BENEFITS

- **Provider Onboarding**
Have providers easily sign up to your online secure portal.
- **Online Case Management**
Send case authorizations directly to providers online. Providers can then enter session details and close cases. All information entered in the Portal automatically syncs with EAP Expert.
- **Provider Credentialing**
Providerfiles automatically alerts your network when a provider's license or insurance is expiring.
- **Organization Services**
Send organization service and CISD authorizations to your providers so they can enter details online. All organization service details automatically sync to EAP Expert.

EAPexpert